

St. Anne Community and Nursing Care Centre

STRATEGIC PLAN 2024-2027

“Working Together Toward Excellence in Health and Wellness”

1. STRATEGIC PRIORITY: Provide Client-Centered Care that is Safe, High-Quality and Holistic

- Foster on-going *client and family-centered care at St. Anne Centre.
- Ensure we deliver care according to evidence and best practice through continuous education (for staff and board members).
- Regularly engage family and clients (through Family Council and Resident Council and surveys) to improve client-centered services.
- The facility is committed to meeting Accreditation Canada and NS Department of Seniors and Long Term Care Licensing standards.

2. STRATEGIC PRIORITY: Sustain an Environment that Supports our Clients and Staff

- Promote a healthy and safe work environment for all employees.
- The facility is maintained through good stewardship and provides a comfortable and secure environment that optimizes client quality of life and supports delivery of safe, quality care.
- Provide a clean, home-like, safe environment for clients and family.
- To assure safety, current equipment is maintained. New equipment is acquired to meet best practice and preventative maintenance program is followed.
- Strive to provide Health services to meet community needs.

3. STRATEGIC PRIORITY: Collaborate with Local and Provincial Partners to Develop and Transition to New Facility

- St. Anne Centre will provide oversight when pursuing replacement facility. Consultation will be held with the Department of Seniors and Long-Term Care/ Department of Health and local community partners.
- A succession plan for a smooth transition to the new facility will be created to ensure flow of care. Encourage residents and families be present as partners of care in preparation for the move.
- Design standards that minimize the spread of infection and align with infection prevention and control practices while maintaining home-like environment.

* Client represents long-term-care residents, urgent treatment centre clients and diabetic education centre clients.