



ST. ANNE CENTRE
Working Together Toward Excellence in Health and Wellness

BOARD OF DIRECTORS MANUAL

NUMBER: 030
SECTION: BOARD

SUBJECT: CLIENT SAFETY	
MOTION #: 07-07-2017	DATE OF MOTION: July 17, 2017
CHAIRPERSON: E. H. Soudan	DATE SIGNED: July 5/17
EFFECTIVE DATE: 17-June-13	REVISED DATE: July 17, 2017
DATE REVIEWED: June 2017	

POLICY

The Board of Directors will:

1. Adopt "client safety" as the overarching principle for all decision making, and ensure procedures are in place that support this.
2. Champion a Just Culture".
3. Receive and monitor regular safety reports.
4. Advocate for the appropriate allocation of sufficient resources to support and sustain comprehensive safety programs.

DEFINITIONS

Just Culture: A just culture is a key element of a broader client safety culture that seeks to reconcile professional accountability and the need to create a safe environment in which to report adverse events. The adverse event will be analyzed, and the lessons learned are used to strengthen the system and, if appropriate, to support and educate the healthcare providers to help prevent similar events.

GUIDING PRINCIPLES AND VALUES

St. Anne Centre is committed to creating a culture of client safety and ensuring that this is clearly communicated.