



December 21, 2012

Mrs. Annette Fougere  
Administrator/Nurse Manager  
St. Anne Community and Nursing Care Centre  
2313 Hwy 206, P.O. Box 30  
Arichat, Nova Scotia  
B0E 1A0

Dear Mrs. Fougere:

The Accreditation Decision Committee is pleased to inform you that St. Anne Community and Nursing Care Centre is Accredited under the Qmentum accreditation program. Your accreditation report can be found on your client organization portal. This is a milestone to be celebrated, and we congratulate you and your team for your commitment to providing safe, high quality health services.

There is, however, required follow-up (formerly referred to as conditions) that must be met within the specified timelines to maintain your status:

By May 05, 2013, please submit evidence that your organization has met the following criteria:

Required Organizational Practices:

Major tests for compliance:

Customized Leadership (10.10.1)

Ambulatory Care Services (17.2.1), (17.2.2), (17.2.3)

Long-Term Care Services (17.5.1), (17.5.2)

By November 05, 2013, please submit evidence that your organization has met the following criteria:

Required Organizational Practices:

All remaining tests for compliance.

High Priority and Other Criteria Requiring Follow-up:

Governance and Customized Leadership

Customized Leadership (1.2)

Customized Managing Medications and Infection Prevention & Control

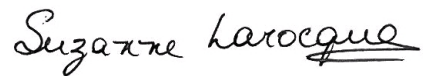
Customized Managing Medications (6.4)

Also, it is possible that your accreditation decision could be improved if, by May 05, 2013, your organization meets the criteria outlined in the appendix.

Evidence of compliance is to be submitted via your Quality Performance Roadmap located on the client organization portal under the ROP follow-up and under the Condition/Criteria follow-up filters.

We at Accreditation Canada are pleased to work with you on your quality improvement efforts and look forward to continuing to provide you with guidance and support. If you have any questions or would like to discuss your next steps, contact André Carrière, your Accreditation Specialist, at 1-800-814-7769, ext. 395.

Sincerely,

A handwritten signature in cursive script that reads "Suzanne Larocque". The signature is written in black ink and is positioned above the printed name and title.

Suzanne Larocque  
Chair, Accreditation Decision Committee

c.c.: Mrs. Edwina Touesnard, Accreditation/Quality Coordinator

## Appendix

### ACCREDITED WITH COMMENDATION

To achieve the decision of Accredited with Commendation you must meet the following requirements by May 05, 2013:

#### Required Organizational Practices:

Meet 5 major tests for compliance from the following list:

- Ambulatory Care Services (17.2.1 ,17.2.2 ,17.2.3)
- Customized Leadership (10.10.1)
- Long-Term Care Services (17.5.1 ,17.5.2)

OR

### ACCREDITED WITH EXEMPLARY STANDING

To achieve the decision of Accredited with Exemplary Standing you must meet the following requirements by May 05, 2013:

#### Required Organizational Practices:

Meet all major and minor tests for compliance.

#### High Priority and Other Criteria:

Meet all follow-up requirements listed in your recognition letter.

In order to improve your Accreditation Decision by two levels from Accredited to Accredited with Exemplary Standing your organization may need to undergo a focused visit to confirm the changes and improvements put in place.